



## Abandoned Carts

## USER GUIDE – ABANDONED CARTS

### INTRODUCTION

This extension sends automatic notifications to users if they have product(s) in their carts.

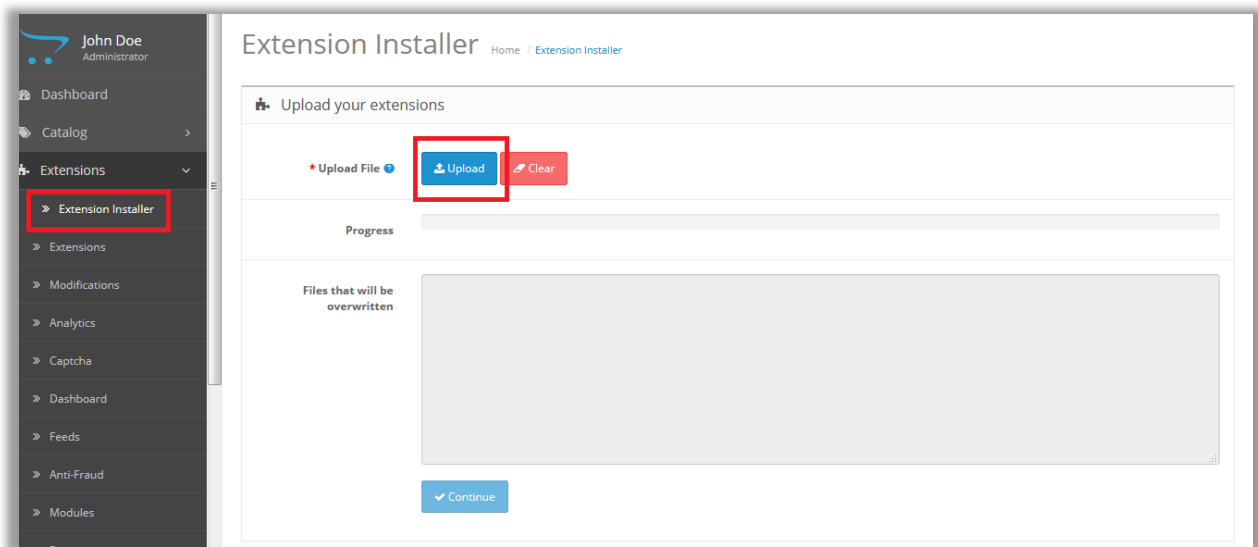
Admin can configure notification email schedule and the email content.

### INSTALLATION

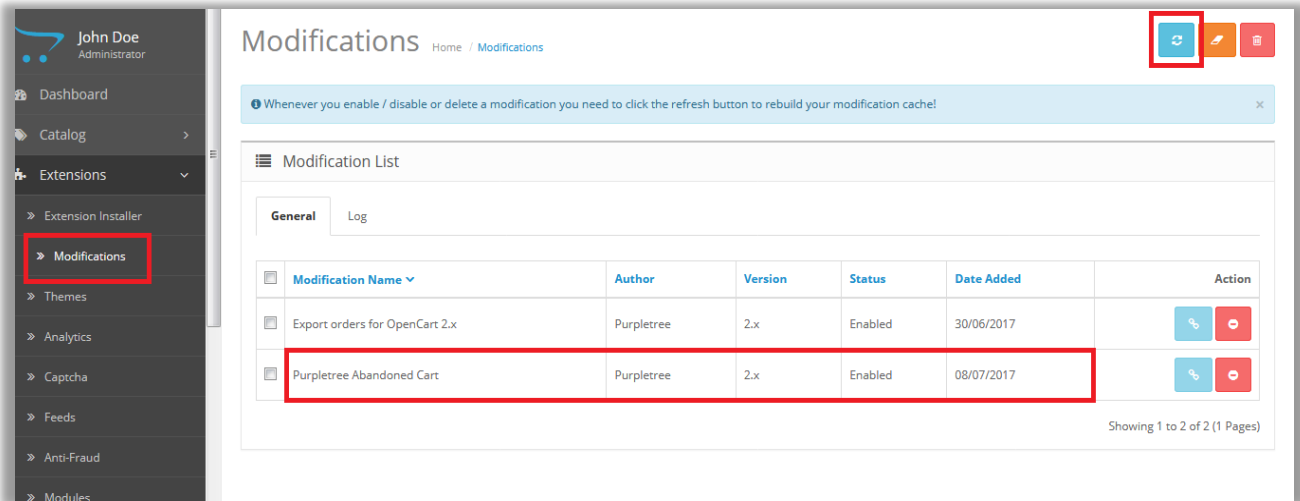
*Before installation, make sure the OpenCart Extension Installer is correctly configured, especially for the FTP settings, including the FTP Root.*

See <<http://docs.opencart.com/extension/installer/>> for more details.

1. Go to “Extensions” -> “Extension Installer”



2. Click on upload and choose appropriate extension for your opencart version and upload the `abandoned_cart_for_opencart_version_x.ocmod.zip`
3. Go to “Extensions” -> “Modifications”. You should see an entry for this – “Purpletree Abandoned Cart”.



John Doe  
Administrator

Dashboard  
Catalog  
Extensions  
» Extension Installer  
» **Modifications**  
» Themes  
» Analytics  
» Captcha  
» Feeds  
» Anti-Fraud  
» Modules





## Modifications

Home / Modifications

Whenever you enable / disable or delete a modification you need to click the refresh button to rebuild your modification cache!

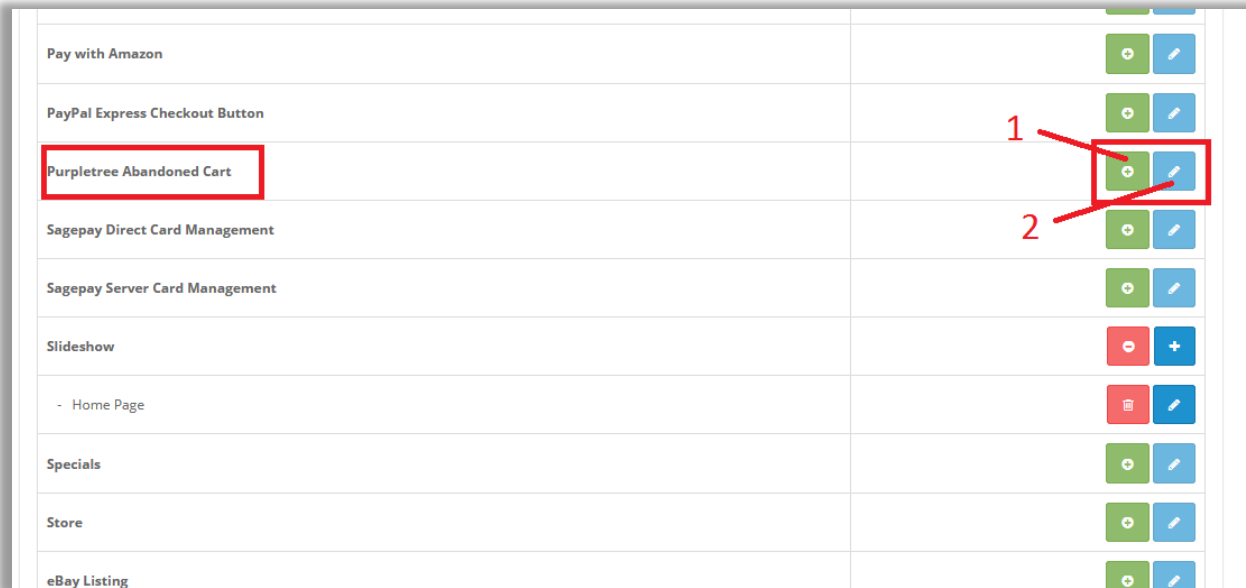
Modification List





















General Log

Modification Name	Author	Version	Status	Date Added	Action
Export orders for OpenCart 2.x	Purpletree	2.x	Enabled	30/06/2017	 
Purpletree Abandoned Cart	Purpletree	2.x	Enabled	08/07/2017	 

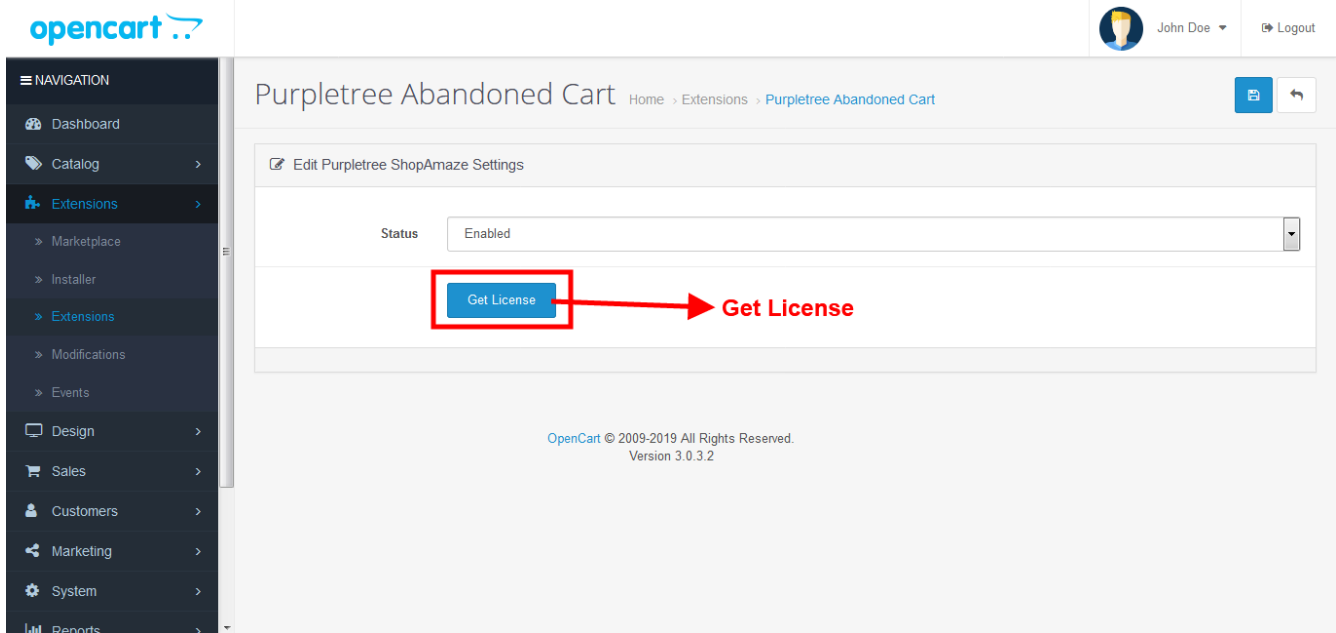
Showing 1 to 2 of 2 (1 Pages)

- Click on the Refresh button, on top right of the page.
- Now go to “Extensions->extensions”(For opencart version 2.3.x) or “Extensions->modules”(For versions older than 2.3.x) select modules, search for “Purpletree Abandoned Cart” and click on button 1 to install module then button 2 for editing status.

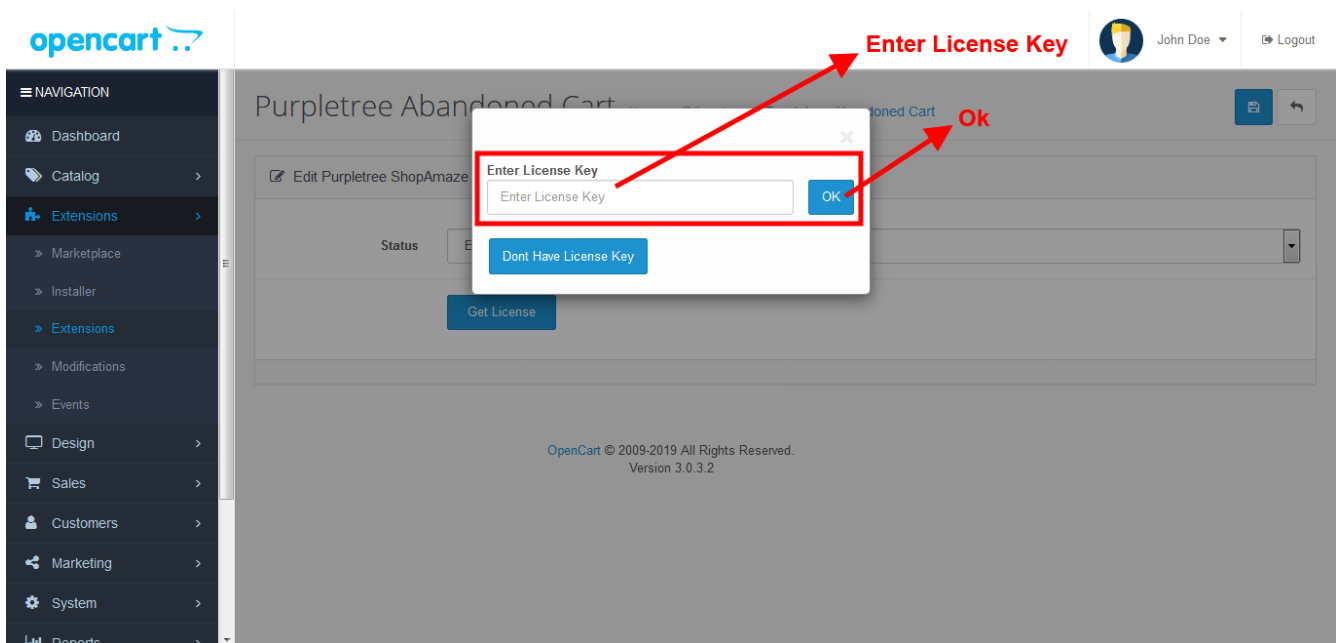


Pay with Amazon	 
PayPal Express Checkout Button	 
<b>Purpletree Abandoned Cart</b>	 
Sagepay Direct Card Management	 
Sagepay Server Card Management	 
Slideshow	 
- Home Page	 
Specials	 
Store	 
eBay Listing	 

- Click on “Get License” button. Enter License Key –This key is provided when you purchase the theme.

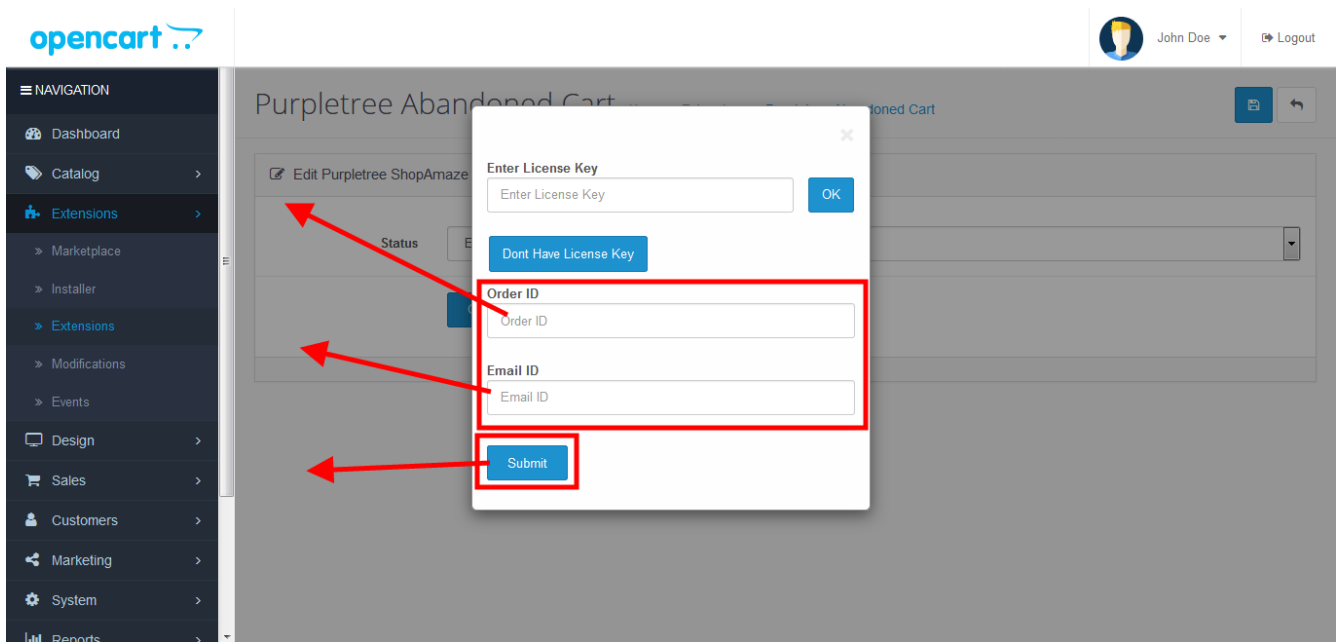
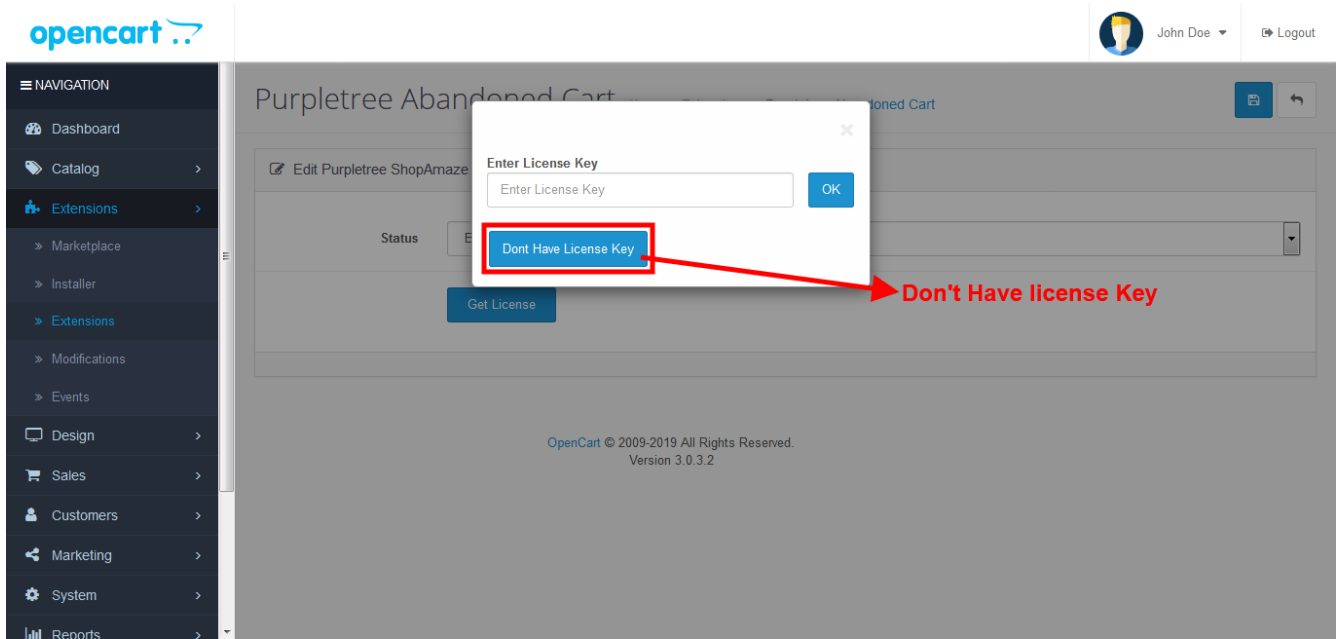


- Enter your valid license key in the license key box > click to Ok button > Click to blue color save button. Now your theme license will be activated.

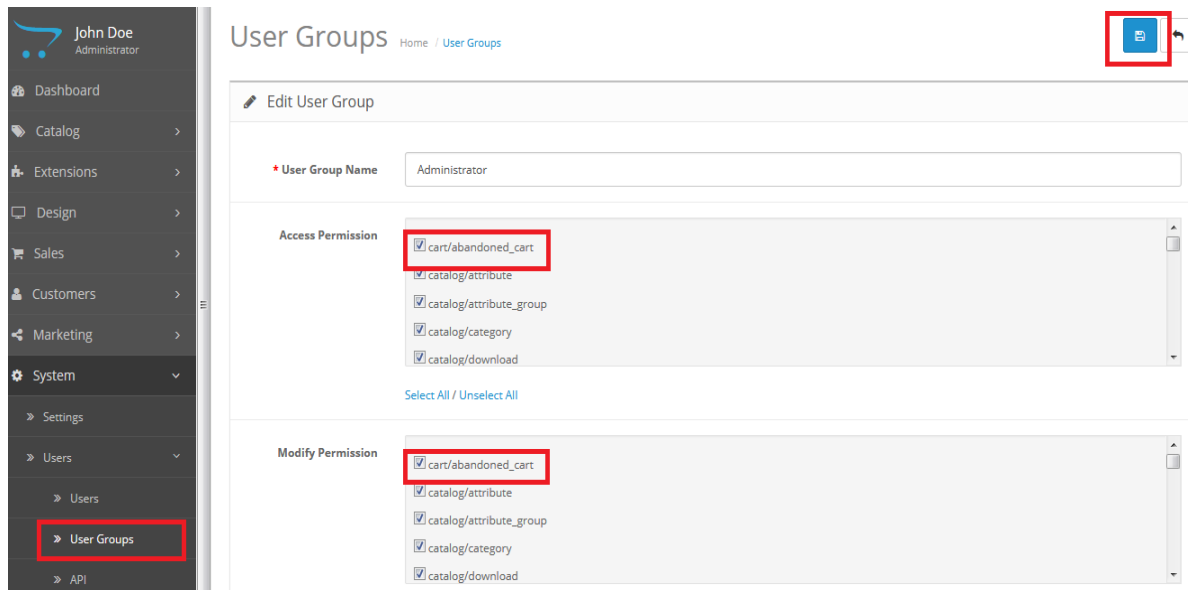


Or

Go to Admin >Extension >Extension >Purpletree Abandoned Card > Edit Module > Click on “Don’t Have License key” button. Enter your Order ID which was generated when you placed an order for our extension and “Email ID”. Click on Submit Button and your license key will be filled on License key field.



8. Click on save button on the top right of the page.
9. Go to "System -> Users -> User Groups > Edit Administrator".

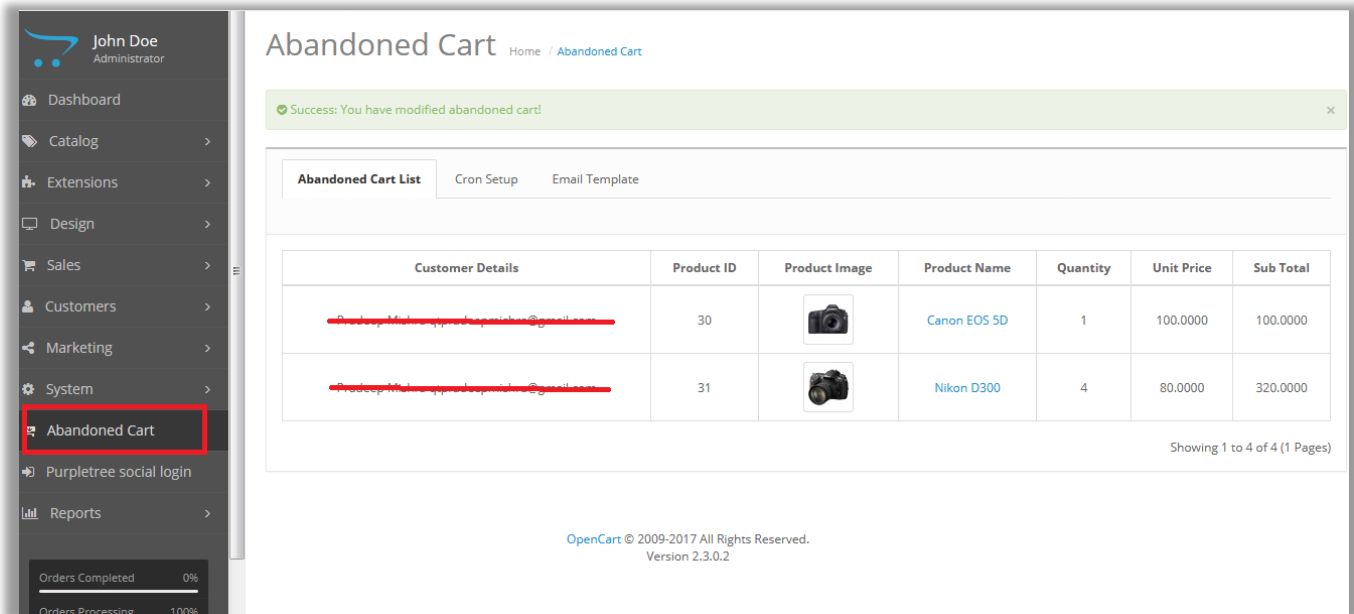


10. Set access and modify permission for “cart/abandoned\_cart”.

---

## USAGE INSTRUCTIONS

1. To check products in cart, click on “Abandoned Cart”



John Doe Administrator

Dashboard

Catalog

Extensions

Design

Sales

Customers

Marketing

System

**Abandoned Cart**

Purpletree social login

Reports

Orders Completed 0%



Orders Processing 100%

## Abandoned Cart

Home / Abandoned Cart

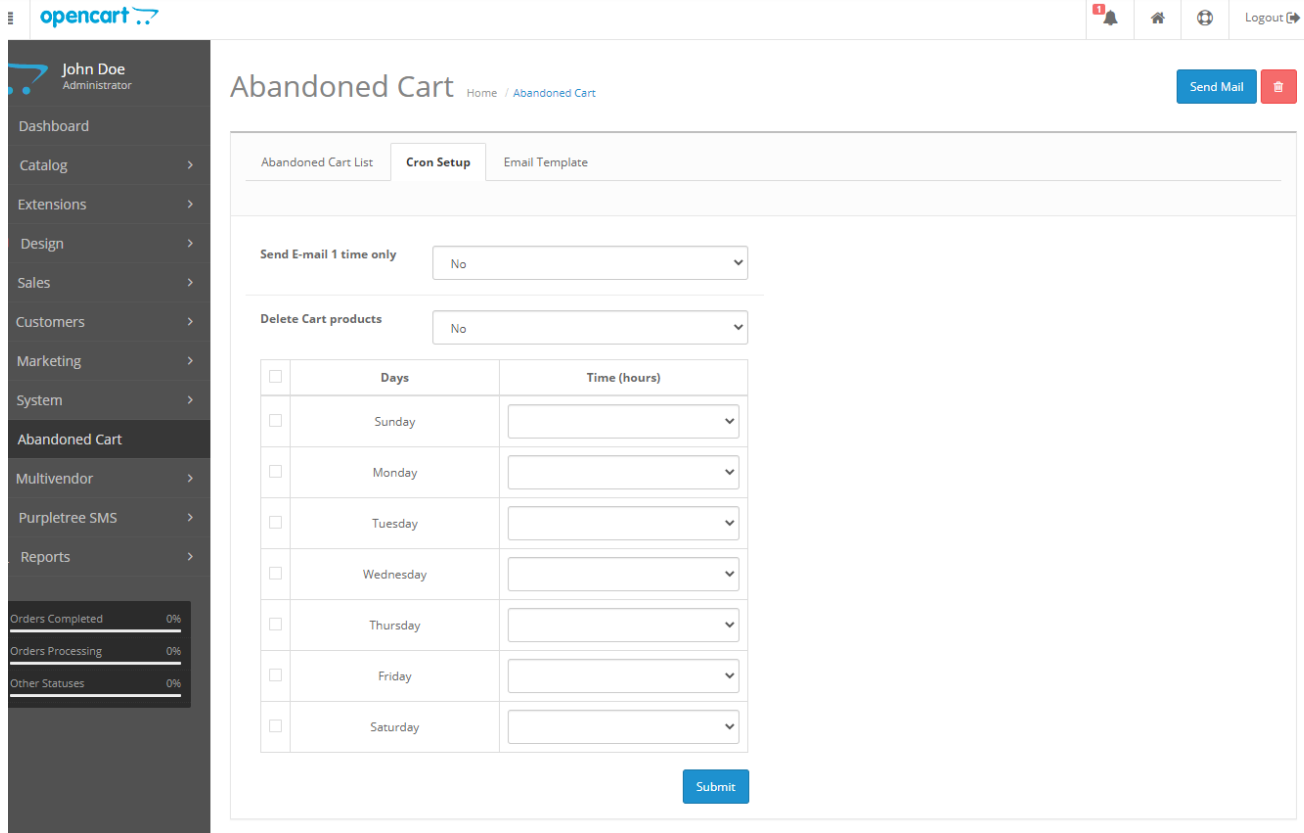
Success: You have modified abandoned cart!

Abandoned Cart List Cron Setup Email Template

Customer Details	Product ID	Product Image	Product Name	Quantity	Unit Price	Sub Total
<del>Product Name type@example.com</del>	30		Canon EOS 5D	1	100.0000	100.0000
<del>Product Name type@example.com</del>	31		Nikon D300	4	80.0000	320.0000

Showing 1 to 4 of 4 (1 Pages)

OpenCart © 2009-2017 All Rights Reserved.  
Version 2.3.0.2



John Doe Administrator

Dashboard

Catalog

Extensions

Design

Sales

Customers

Marketing

System

**Abandoned Cart**

Multivendor

Purpletree SMS

Reports

Orders Completed 0%

Orders Processing 0%

Other Statuses 0%

## Abandoned Cart

Home / Abandoned Cart

Send Mail

Abandoned Cart List Cron Setup Email Template

Send E-mail 1 time only No

Delete Cart products No

	Days	Time (hours)
<input type="checkbox"/>	Sunday	
<input type="checkbox"/>	Monday	
<input type="checkbox"/>	Tuesday	
<input type="checkbox"/>	Wednesday	
<input type="checkbox"/>	Thursday	
<input type="checkbox"/>	Friday	
<input type="checkbox"/>	Saturday	

Submit

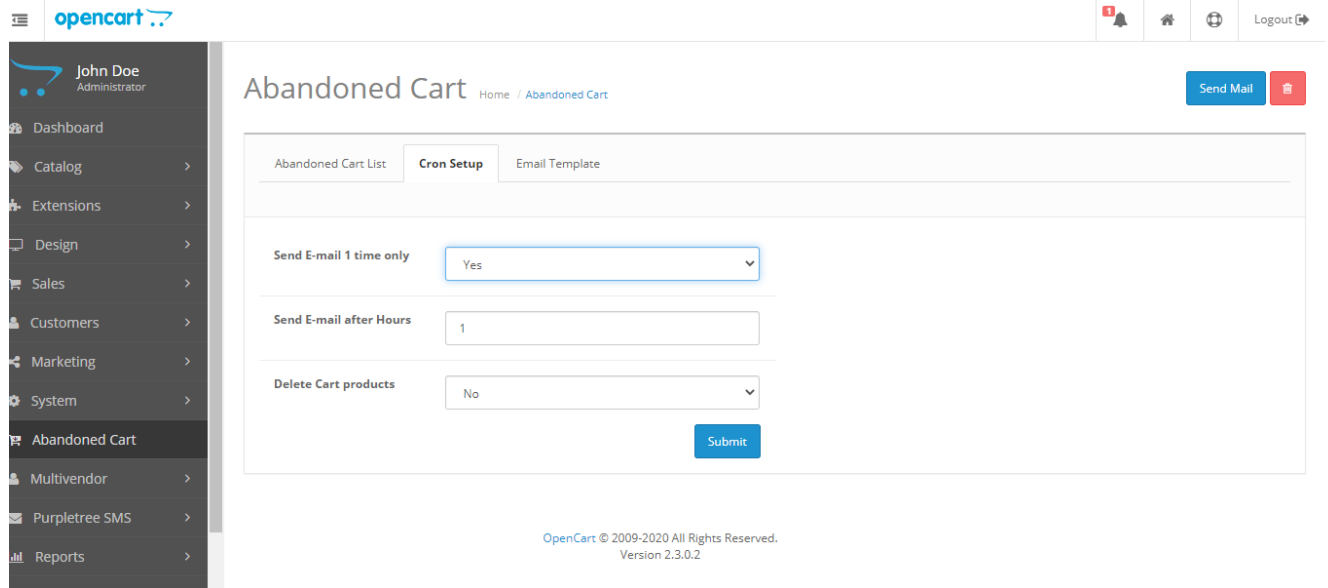
## 2. To configure cron settings, click on the tab “Cron Setup”

In Abandoned Cart admin set automatic cart product Email alert and Automatic Delete cart product, using cron

### How set Cron For Email

- Set “Yes” for **Send E-mail 1 time only** option
- After that **Send E-mail after Hours** option show

- Enter Hours in “**Send E-mail after Hours**” option.
- Click on Submit button



John Doe Administrator

Abandoned Cart

Abandoned Cart List Cron Setup Email Template

Send E-mail 1 time only Yes

Send E-mail after Hours 1

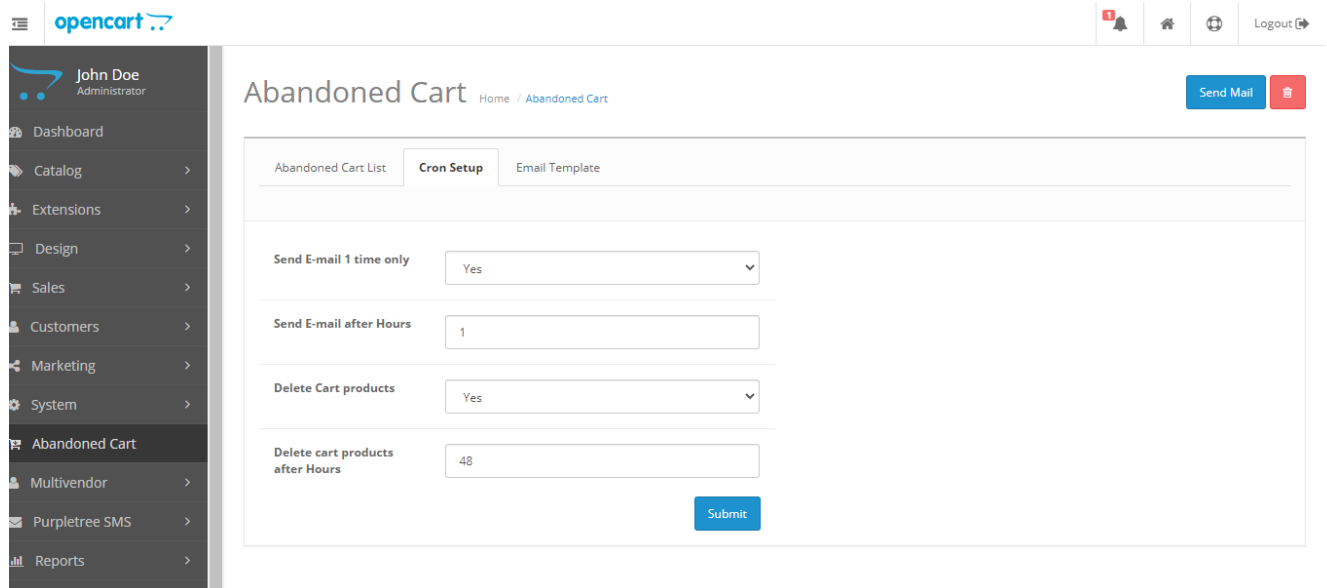
Delete Cart products No

Submit

OpenCart © 2009-2020 All Rights Reserved. Version 2.3.0.2

## How set Cron For Delete Cart product

- Set “Yes” for **Delete Cart products** option.
- After that **Delete cart products after Hours** show
- Enter Hours in “**Delete cart products after Hours**” option.
- Click on Submit button.



John Doe Administrator

Abandoned Cart

Abandoned Cart List Cron Setup Email Template

Send E-mail 1 time only Yes

Send E-mail after Hours 1

Delete Cart products Yes

Delete cart products after Hours 48

Submit

Cart product alert email for customer send according to given Hours in **Send E-mail after Hours** option. Delete customer Cart product to given Hours in **Delete cart products after Hours** option



**Note** - Automatic cart product Email alert and Automatic Delete cart product not available for 2.0 version Opencart.

3. To change the default email template, click on “Email Template”

Note: Please do not make any changes in '\_name' and '\_links'. Use these variables '\_name' for customer name and '\_links' for product links.

4. Imp: There is a need to set cron job for sending email notifications. This cron should be set to run every hour.

5. For linux, Crontab entry should be following (runs at 0th minute every hour):

```
0 * * * * curl <URL>
```

URL can take any one of following values:

- For opencart version 2.0:
  - Set cron url to “<BASEURL>/index.php?route=croncart/croncart/cronvalue”
- For opencart version 2.1, 2.2 and 2.3:
  - Set cron url to “<BASE URL>/index.php?route=cron/cron/cronvalue”
- For opencart version 3.x:
  - Set cron url to “<BASE URL>/index.php?route= extension/cron/cron/cronvalue”

#### **Sample URL:**





























`http://www.your-website.com/index.php?route=extension/cron/cron/cronvalue`

for opencart 3.x.

---

## REMOVING THE EXTENSION

If you need to remove the extension, uninstall the module “Purpletree Abandoned Cart” from Extensions-> Extensions menu.

Pay with Amazon	 
PayPal Express Checkout Button	 
Pilibaba Checkout Button	 
Purpletree Abandoned Cart	 
Sagepay Direct Card Management	 
Sagepay Server Card Management	 
Slideshow	 
 Home Page	 
Special	 
 Special	 
Specials	 
Store	 
eBay Listing	 

To uninstall, click on uninstall button on the right side.

---

## SUPPORT

Send an email to [support@purpletreesoftware.com](mailto:support@purpletreesoftware.com) if you face any issues. Include Admin and FTP credentials in the email.