

USER GUIDE: RESTRICT USER LOGIN



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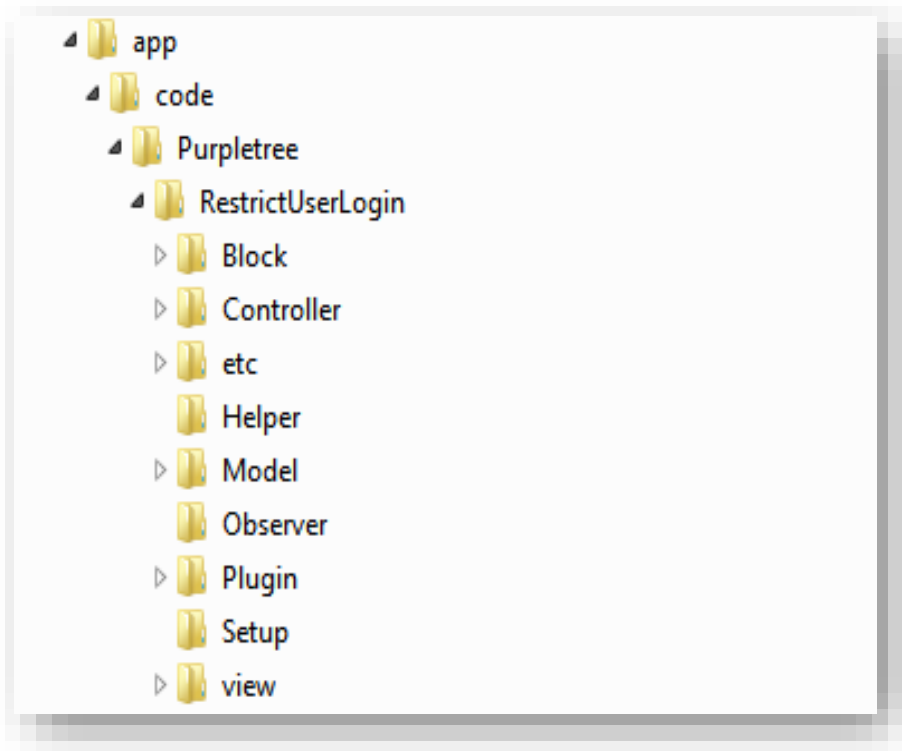
INTRODUCTION

This extension is useful when you want to restrict / block some customer from login. It can be due to many reasons, like you have blacklisted a customer for some reasons, like legal reasons and do not want that this user should keep on using the data from your website anymore.

1. Create the Directory structure `app/code/Purpletree/RestrictUserLogin/`
 - This means you must first move to `app/code/` directory.
 - Now create directory named `Purpletree` from inside `app/code/directory`.
 - Now move to `app/code/Purpletree`, and create a directory named `RestrictUserLogin`.

2. Unpack the extension zip file inside the newly created `app/code/Purpletree/RestrictUserLogin/` directory.

The complete directory tree is shown below:



2. From shell/command prompt, run following commands on Magento root directory:

```
$ php bin/magento setup:upgrade
```

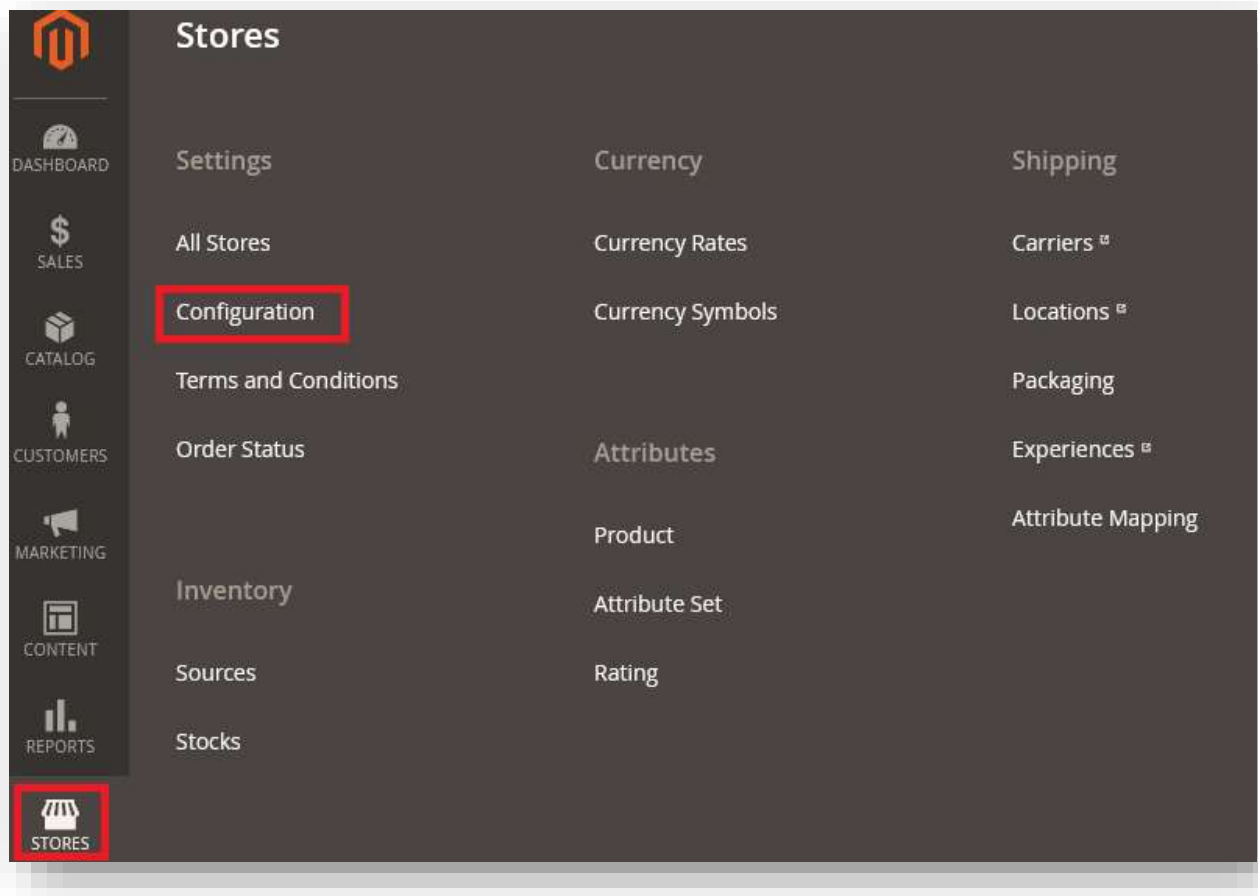
```
$ php bin/magento setup:static-content:deploy
```

```
$ php bin/magento indexer:reindex
```

3. Make sure Magento Cron script is set and running fine. This is very important.

Instructions: <https://devdocs.magento.com/guides/v2.0/config-guide/cli/config-cli-subcommands-cron.html>

On successful installation, a new Tab will appear in Magento Admin's Configuration with name of Purpletree under Stores-> Configuration menu.

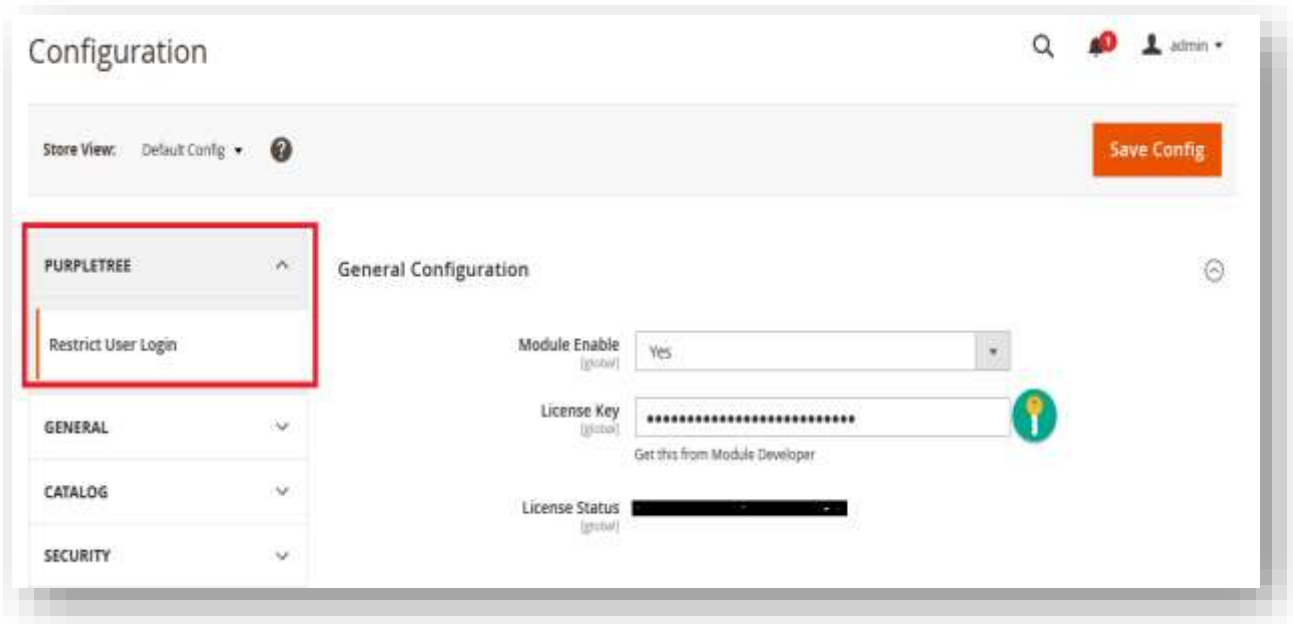


- Go to Stores>Configuration>Purpletree>Restrict User Login.
- In “General Configuration”, Set “Module Enable” to Yes.
- Now Enter License key you get with this extension in License key field. (required field) If you have not received license key, please contact our support team.
- Now Run following command from command prompt:

```
$ php bin/magento c:c
```
- License Status – Default it is set “To be validated”. It will get validated after you enter Valid License key and start using the extension.

Important: A valid License Key is required to save any configuration changes.

Please contact our helpdesk if you have not received the license key.



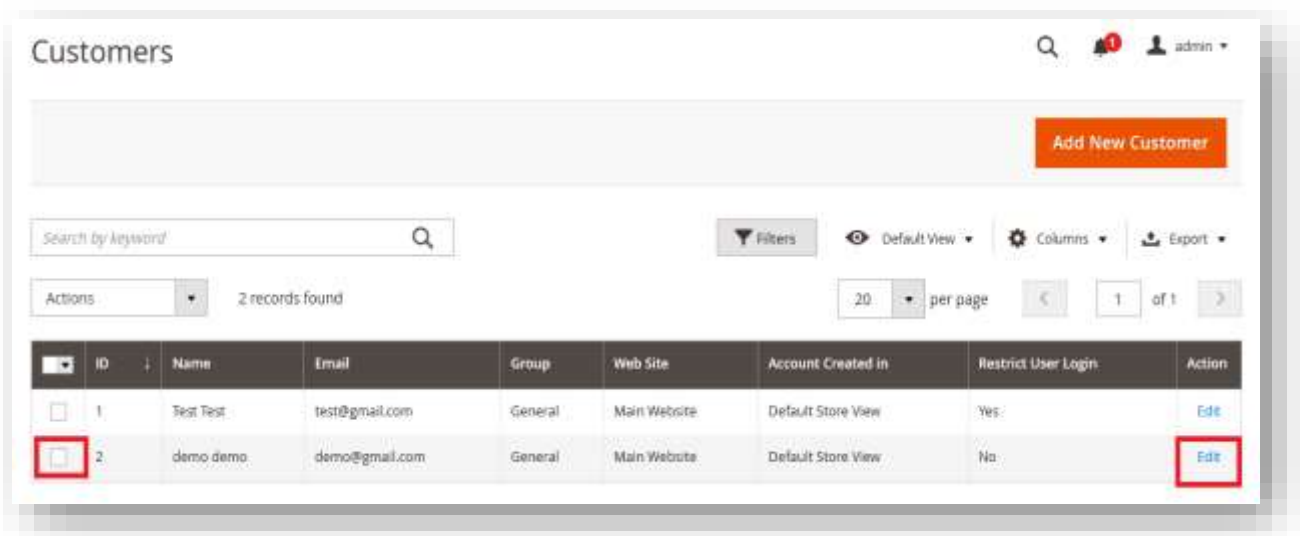
The screenshot shows the Magento Configuration interface. The top navigation bar includes a search icon, a notification bell with a red '1', and a user profile icon labeled 'admin'. Below the navigation bar, there is a 'Store View' dropdown set to 'Default Config' and a 'Save Config' button. The main content area is titled 'Configuration' and features a sidebar on the left with a tree view. The 'PURPLETREE' category is expanded, and 'Restrict User Login' is selected. The main configuration area is titled 'General Configuration' and contains the following fields:

- Module Enable** (label: [global]): A dropdown menu set to 'Yes'.
- License Key** (label: [global]): A text input field containing a series of asterisks. To the right of the field is a green key icon and a link that says 'Get this from Module Developer'.
- License Status** (label: [global]): A dropdown menu currently showing a blacked-out status.

RESTRICTING A CUSTOMER FROM LOGIN

- When this extension will be enabled, Then “Restrict User Login” attribute will show in the customer form. Otherwise it will not show in the customer form. When we edit the customer then this attribute is showing. First of all add a customer and edit this customer then you see the attribute in below side.

Goto Customers->All Customers -> Edit for any customer.



The screenshot displays the 'Customers' management interface. At the top right, there is a search icon, a notification bell with '1', and a user profile 'admin'. Below this is a search bar with the placeholder 'Search by keyword' and a magnifying glass icon. To the right of the search bar are buttons for 'Filters', 'Default View', 'Columns', and 'Export'. Below the search bar, there is an 'Actions' dropdown menu and a status '2 records found'. To the right of this is a pagination control showing '20 per page' and '1 of 1'. The main content is a table with the following columns: ID, Name, Email, Group, Web Site, Account Created in, Restrict User Login, and Action. The table contains two records. The first record has ID 1, Name 'Test Test', Email 'test@gmail.com', Group 'General', Web Site 'Main Website', Account Created in 'Default Store View', and Restrict User Login 'Yes'. The second record has ID 2, Name 'demo demo', Email 'demo@gmail.com', Group 'General', Web Site 'Main Website', Account Created in 'Default Store View', and Restrict User Login 'No'. The 'Restrict User Login' field for the second record is highlighted in red, and the 'Edit' link in the 'Action' column for the second record is also highlighted in red.

ID	Name	Email	Group	Web Site	Account Created in	Restrict User Login	Action
1	Test Test	test@gmail.com	General	Main Website	Default Store View	Yes	Edit
2	demo demo	demo@gmail.com	General	Main Website	Default Store View	No	Edit

From here you can set the field “Restrict User Login” to ON or OFF:

demo demo Q 1 admin

[← Back](#) [Delete Customer](#) [Reset](#) [Create Order](#) [Reset Password](#) [Force Sign-In](#) [Save and Continue Edit](#) [Save Customer](#)

CUSTOMER INFORMATION **Account Information**

Customer View

Account Information

Addresses

Orders

Shopping cart

Associate to Website * Main Website ?

Group * General

Disable Automatic Group Change Based on VAT ID

Name Prefix

First Name * demo

Date of Birth

Tax/VAT Number

Gender

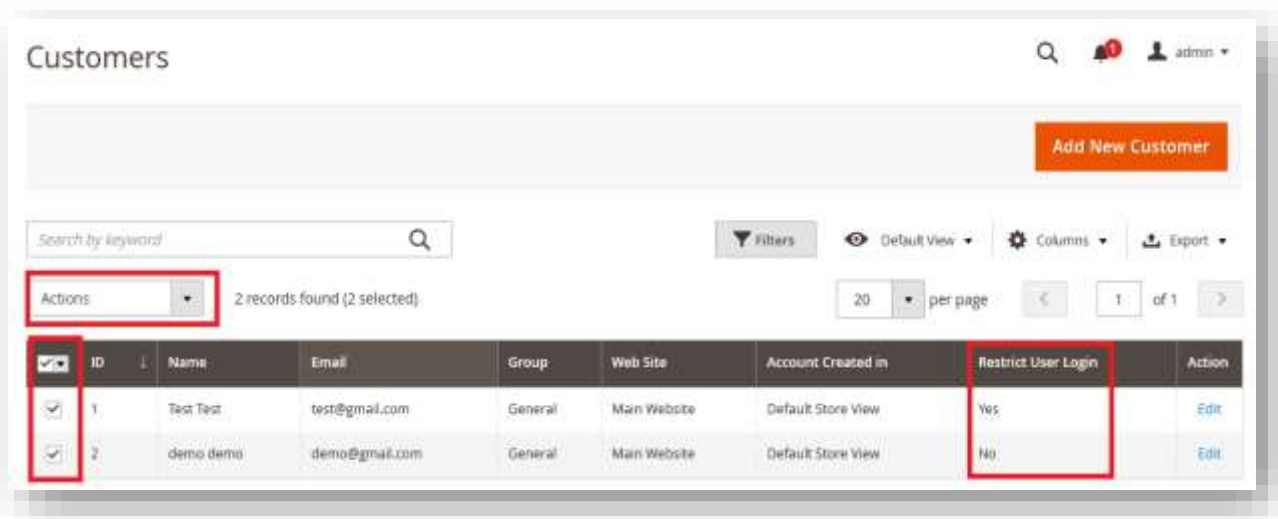
Send Welcome Email From Default Store View

Restrict User Login Yes

Vertex Customer Code

RESTRICTING ALL CUSTOMER FROM LOGIN

When this extension will be enabled, then this feature will be show in the customer grid. From this feature admin can restrict to all selected customers. You can check-mark the customer and select “Restrict User Login” from Actions drop-down.



Customers

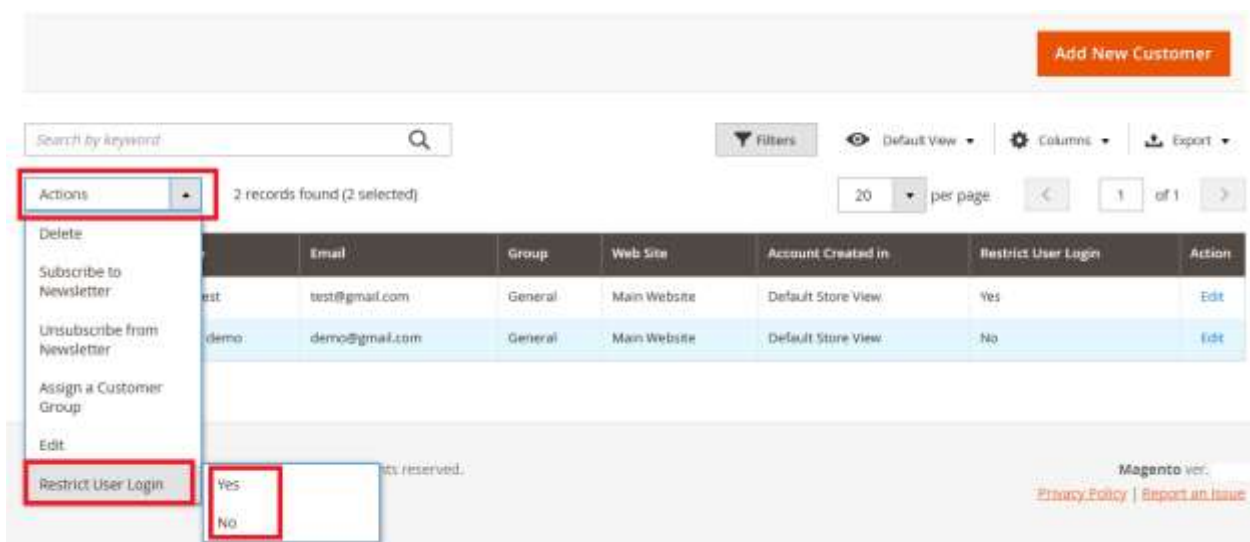
Search by keyword

Filters Default View Columns Export

2 records found (2 selected)

20 per page 1 of 1

<input type="checkbox"/>	ID	Name	Email	Group	Web Site	Account Created in	Restrict User Login	Action
<input checked="" type="checkbox"/>	1	Test Test	test@gmail.com	General	Main Website	Default Store View	Yes	Edit
<input checked="" type="checkbox"/>	2	demo demo	demo@gmail.com	General	Main Website	Default Store View	No	Edit



Customers

Search by keyword

Filters Default View Columns Export

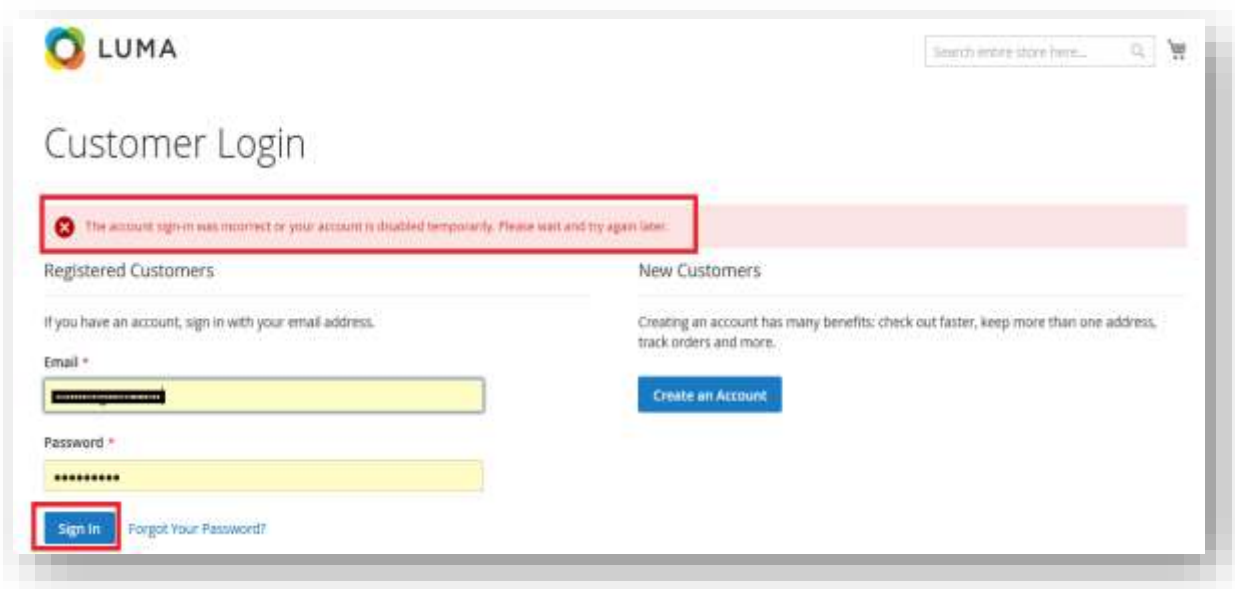
2 records found (2 selected)

20 per page 1 of 1

<input type="checkbox"/>	ID	Name	Email	Group	Web Site	Account Created in	Restrict User Login	Action
<input checked="" type="checkbox"/>	1	Test Test	test@gmail.com	General	Main Website	Default Store View	Yes	Edit
<input checked="" type="checkbox"/>	2	demo demo	demo@gmail.com	General	Main Website	Default Store View	No	Edit

- Delete
- Subscribe to Newsletter
- Unsubscribe from Newsletter
- Assign a Customer Group
- Edit
- Restrict User Login
 - Yes
 - No

When this module is enabled and the field “Restrict User Login” is set to ON, this customer is would not be able to login to your website, and normal login failure message would be displayed.



In case of any issues, please open a support ticket with our helpdesk at <https://www.helpdesk.purpletreesoftware.com> with following information. If all information is not provided, it may result in delays.

1. Order Id
2. FTP credentials or cPanel login credentials
3. Database login credentials or cPanel login credentials
4. Admin login credentials for Magento
5. SSH login information